



John Aries Saique

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<https://www.johnsaique.dev/>

Profile

Software Engineer / Frontend Developer with a solid foundation in HTML, CSS, and JavaScript, as well as a strong interest in learning new technologies and frameworks. Completed online courses and self-taught projects to gain skills in React, and NextJS. A dedicated and detail-oriented team player with excellent problem-solving skills and a passion for creating visually appealing and user-friendly web applications.

Experience

TECH E-COMMERCE SUPPORT ANALYST, DICKS SPORTING GOODS INC, PITTSBURGH, PA – 2023-PRESENT

Responsible in all e-Commerce environment, platforms, applications, and interfaces. First responder for any critical or service disrupting incidents. Constantly monitor and diagnose all production environments.

SERVICE DESK TECHNICIAN, DICKS SPORTING GOODS INC, PITTSBURGH, PA – 2018-2023

Provide hardware and software support for Windows, Mac, Android, iOS device, Point of Sale system, handheld barcode scanners, mobile printers, delegate task/tickets using Jira to the appropriate team and follow up when needed.

SYSTEM ANALYST, ALL LINES TECHNOLOGY, CRANBERRY, PA – 2016-2017

A managed service IT company where we provide support for the end user, monitor servers and fix errors, create and solve tickets in Service Now and Field Point.

TECHNICAL SUPPORT, CONVERGYS, MANILA, PH – 2010-2015

Provide hardware and software support for Dell XPS and Quickbooks users.

MACHINE OPERATOR, ACBEL POLYTECH INC, MANILA, PH – 2007-2009

Test the component connectivity of an Uninterruptible Power Supply to ensure that all circuit boards pass.

POWER LEVELER (WORLD OF WARCRAFT), GAMEPAL, MANILA, PH – 2006-2007

Play World of Warcraft and level up an assigned character.

PRODUCTION PLANING CONTROL, ARCO METAL PRODUCTS CO, INC, MANILA, PH – 2006-2006

Regulate inventory, and monitor the quality and quantity of the manufactured item.

ASSEMBLY LINE OPERATOR, ACBEL POLYTECH INC, MANILA, PH – 2004-2005

Prepare electronic components and ensure the quality before installation.

COMPUTER TECHNICIAN, SELF EMPLOYED, MANILA, PH – 2004-2010

Onsite freelance computer technician that provides a variety of hardware and software services.

Education

Harvard University, USA – Introduction to Computer Science (CS50), 2023

Asian College of Science and Technology (Electronics and Computer Technology), Manila, Philippines – AA, 2004

Developer Skills

- Javascript, HTML, CSS
- Typescript
- C
- Python
- React
- Next.JS
- SQL
- Tailwind
- Git
- Algorithm/Data Structures

Soft Skills

- Excellent problem-solving skills
- Ability to work unsupervised
- Detail oriented
- Critical thinking
- Excellent communication skills
- Welcomes challenges with a positive attitude

- Flexible
- Strong analytical skills
- Enjoys working under pressure
- Fast learner
- Always motivated